

FCAN 2025

CONFERENCE PROGRAM

Tuesday
2nd September

**Welcome Event
and
Pre-conference
Registration**

6:00 - 7:00pm
Terrigal Beach House

Crowne Plaza Terrigal Pacific Ballroom
Day 1, Wednesday 3rd September

CPD 5 Points

8:15 am
Registration

9:00 am
Welcome to Country
& Special Performance

9:25 am
Conference opening
address

9:40 am
**How Australians are faring 3 years into cost of
living crisis** - Latest Financial Wellbeing Research

10:00 am
Turning the Tide - Updates from the front line

10:30am - 11:00am Morning Tea

11:00am
Casework resources

11:15am
Pathways to financial
security

11:45am
Inclusive and collaborative
local solutions

12:30pm - 1:30pm Lunch

Concurrent Sessions - 1:30pm - 3:00pm

① Understanding small business financial reports

② Debriefing Skills

③ Financial issues impacting older clients

★ Creditor negotiations for [new Financial Counsellors](#)

3:00pm - 3:30pm Afternoon Tea

3:30pm
Presentation - TBA

4:45 - 5:00pm
FCAN Annual General Meeting

5:00pm - 6:30pm Enjoy your free time

6:30pm
**Pre Dinner Drinks
& Canapés**

7:00pm - 10:00pm
Conference Dinner - Crowne Plaza Terrigal Ballroom
Theme - Beach Party

FCAN 2025

CONFERENCE PROGRAM

Crowne Plaza Terrigal Pacific Ballroom
Day 2, Thursday 4th September

CPD 5 Points

9:00am
Welcome Back

9:05am
Code of Ethical Practice
- Duty to the Profession

9:45am
AFCA approaches to
family violence and
financial elder abuse

10:30am - 11:00am Morning Tea

11:00am
Special Guest Presentation

11:45am
FCA Update

12:05pm
Panel Discussion
- ensuring the most vulnerable can
keep the lights on.

12:30pm - 1:30pm Lunch

Concurrent Sessions - 1:30pm - 3:00pm

④ Working with clients affected by gambling harm

⑤ Credit Law and Debt Collection presentations

⑥ Financial inclusion for vulnerable clients

★ Case conferencing for Financial Capability Workers

3:00pm - 3:30pm Afternoon Tea

Concurrent Sessions - 3:30pm - 4:45pm

⑦ Motivational interviewing

⑧ Bankruptcy for beginners

⑨ Understanding employee
entitlements

4:45pm - 5:00pm Conference Closing Address

Draft Program. May be subject to change

TRAINING DAY
Friday 5th September 2025
9:30 am - 3:30pm
CPD 4 Points

Training Day for FCAN Members only.
Choose one:

① First Nations
Yarning Circle
Training and
Cultural Day
(invitation only)

② Trauma
Informed
Financial
Wellbeing
Workshop

③ Bankruptcy
Workshop
for members
experienced in
bankruptcy